

Quality Assurance

Our Mission is expressed by the following:

Through operational excellence and reliable support, we will provide our customers with a superior service experience and the highest quality guard and equipment.

The Quality Policy

Radical Synergy Sdn Bhd provides underground utility construction and electrical interconnection services. As part of our Quality Management System in accordance with ISO 9001 requirements, the company is committed to:

1. Compliance

To comply with all applicable client requirements, statutory and regulatory obligations, and industry standards governing construction and electrical works.

2. Customer Confidence

To deliver projects that meet agreed specifications, timelines, and performance expectations, ensuring customer satisfaction and long-term professional relationships.

3. Operational Excellence

To execute works with proper planning, risk management, technical supervision, and controlled processes to minimize defects, delays, and non-conformities.

4. Competent Workforce

To recruit, train, and develop competent personnel who are capable of performing their duties safely, responsibly, and professionally.

5. Safety & Environmental Responsibility

To conduct operations in a manner that prioritizes safety, environmental protection, and regulatory compliance.

6. Continual Improvement

To continually improve the effectiveness and efficiency of our Quality Management System through monitoring, evaluation, and corrective action.

This Quality Policy reflects our commitment to responsible project execution and sustainable business growth.

All employees of Radical Synergy Sdn Bhd are required to understand, implement, and support this policy in their daily operations.



ASRUL ASHADI BIN MOHAMAD
Managing Director
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